



Gatby Ventures, Inc.
[\(817\) 904-3789](tel:8179043789)
3120 Southwest Fwy., Suite 101, PMB 25976,
Houston, TX 77098

Gatby Ventures, Inc. – Agency Authorization Letter

(Residential Electricity – Autopilot Program)

Customer Name: [Legal First & Last Name]

Email: [Customer Email]

Phone: [Customer Phone]

Date: [Auto-Timestamp]

Purpose and Scope of Authorization

By executing this Agency Authorization Letter (“Authorization”), Customer appoints Gatby Ventures, Inc. (“Gatby”), located at 3120 Southwest Fwy., Suite 101, PMB 25976, Houston, TX 77098, as Customer’s agent with limited power of attorney and authorized representative for the purpose of managing Customer’s residential electricity service under Gatby’s Autopilot Program.

Customer understands and agrees that Gatby is not a Retail Electric Provider (“REP”), electric utility, or Transmission and Distribution Service Provider, and does not sell, generate, transmit, or deliver electricity. Gatby acts solely as Customer’s authorized agent to facilitate electricity service actions with licensed REPs on Customer’s behalf.

Authorization Granted

Customer authorizes Gatby, through its officers, employees, or agents, to:

1. Communicate with Retail Electric Providers, Transmission and Distribution Service Providers, and utilities on Customer’s behalf, including contacting customer care, submitting inquiries, and receiving account, billing, payment history, and electricity usage information from a Retail Electric Provider for informational and service-management purposes reasonably necessary to manage Customer’s electricity service, to the extent such information is made available by the Retail Electric Provider. Customer understands that access to usage information from a Retail Electric Provider may be limited to summary or billing-level data and is subject to the Provider’s policies. Customer acknowledges and agrees that Gatby does not initiate payments, access or control Customer funds, or process transactions. If Customer separately and affirmatively opts in to a



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- payment-related feature, Gatby's role is limited to collecting Customer's payment information and securely transmitting such information to the applicable Retail Electric Provider or its authorized payment processor solely to enable the Provider's own billing or autopay functionality.
2. Select, submit, manage, renew, cancel, transfer, or switch residential retail electricity service among licensed Retail Electric Providers in Customer's name, consistent with the parameters of the Autopilot Program.
 3. Execute enrollments, move-ins, transfers of service, renewals, cancellations, or switches of retail electric service on Customer's behalf, including electronically facilitating Customer's consent to contracts or authorizations required to complete such actions, using the digital or recorded consent captured during Customer's enrollment in Gatby's Autopilot Program and subject to Customer's right to opt out prior to any such action.
 4. Receive and respond to notices and correspondence related to Customer's electricity service, enrollment status, or REP account administration.

Autopilot Program – Advance Delegation of Authority

Customer acknowledges that Gatby offers the optional Autopilot Program, under which Gatby may take electricity service actions on Customer's behalf based on criteria described in Gatby's Terms of Service and enrollment materials.

Customer expressly authorizes Gatby, under Autopilot, to select and submit enrollments, move-ins, transfers of service, or switches of retail electric service without requiring Customer's advance review or approval of the specific REP, product, pricing, Electricity Facts Label, or REP terms and conditions.

Customer understands and agrees that:

- Gatby may submit an enrollment, move-in, transfer, or switch pursuant to this Authorization;
- Gatby will provide Customer with notice of the applicable REP, product, pricing, and material terms promptly after enrollment is submitted;
- Customer may request cancellation or rescission only where and to the extent permitted by applicable law and REP policies; and



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- Cancellation or rescission may not be available in all circumstances, including for move-ins or transfers of service, or once an enrollment or switch has completed.

Customer acknowledges that Gatby does not guarantee that any enrollment, move-in, transfer, or switch can be canceled or rescinded once submitted.

Retail Electric Provider Relationship

Customer remains the contracting party with the applicable Retail Electric Provider. Electricity service is provided subject to the REP's Electricity Facts Label, Terms of Service, applicable tariffs, and governing market rules. Gatby facilitates enrollment and service actions solely as Customer's agent pursuant to this Authorization.

Customer acknowledges that Gatby may receive compensation from one or more Retail Electric Providers in connection with enrollments submitted under this Authorization, as further described in Gatby's Terms of Service.

Optional Payment Information and Autopay Authorization

Customer acknowledges that Gatby may offer optional features that allow Customer to enroll in a Retail Electric Provider's automatic payment ("Autopay") program and/or permit a REP to maintain Customer's payment information on file.

If and only if Customer separately and affirmatively opts in to such a feature, Customer authorizes Gatby, acting as Customer's limited agent, to collect Customer's credit card and/or Automated Clearing House (ACH) information and to transmit such information to one or more licensed Retail Electric Providers solely for the purpose of enrolling Customer in the REP's Autopay program and/or allowing the REP to maintain Customer's payment information on file.

Customer understands and agrees that:

- Participation in Autopay or payment-related features is optional and not required to enroll in or maintain Autopilot;
- Gatby does not initiate payments, access Customer funds, or pay electric bills on Customer's behalf;



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- All payments are processed exclusively by the applicable REP in accordance with the REP's terms and conditions;
- Gatby does not retain Customer's full payment credentials after submission; and
- Customer may modify or revoke Autopay authorization directly with the applicable REP at any time.

Optional Electronic Billing Authorization

If Customer separately elects electronic billing ("e-billing") through Gatby's platform, Customer authorizes Gatby to transmit Customer's contact information to applicable Retail Electric Providers solely for the purpose of enrolling Customer in electronic billing and paperless communication programs. Participation in e-billing is optional and revocable directly with the REP.

Service Address Scope and Timely Notice

This Authorization applies to Customer's current and future residential service addresses submitted or approved by Customer through Gatby (each, a "Service Address").

Customer is responsible for providing Gatby with accurate and timely notice of any change in Service Address, including moves, transfers, or additions of service locations. For purposes of this Authorization, "timely" means providing notice sufficiently in advance of Gatby's scheduled enrollment, renewal, or other service action to allow Gatby, using commercially reasonable efforts, to update or modify service address information before such action is executed.

Customer acknowledges that Gatby may initiate enrollment, renewal, or other service actions in advance of a contract expiration date, and that address changes submitted on or near an expiration date, or after Gatby has begun executing such actions, may not be processed in time.

If Customer does not submit or approve updated Service Address information within such timeframe, Customer authorizes Gatby to proceed based on the most recent Service Address information on file, or to take no action where applicable. Gatby is not responsible for enrolling, renewing, or transferring service



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at a new address unless and until Customer affirmatively submits or approves that address.

Duration and Revocation

This authorization becomes effective upon execution and remains in effect until revoked by Customer.

Customer may revoke this authorization at any time by emailing support@gatby.com or calling (817) 904-3789. Revocation terminates Gatby's authority prospectively and does not affect any actions lawfully taken prior to revocation. Customer further acknowledges and agrees that revocation does not relieve Customer of any contractual obligations entered into with a Retail Electric Provider on Customer's behalf prior to the effective date of revocation.

Customer Notifications and Records

Customer will receive written or electronic notice after any enrollment, move-in, transfer, renewal, or switch initiated under this Authorization. Gatby will maintain records of Customer's Autopilot enrollment, this Authorization, and any separate opt-ins, and will provide such records to Customer's REP upon reasonable request for verification purposes.

Acknowledgment

By signing below (electronically or physically), Customer acknowledges and agrees that:

- Customer voluntarily enrolled in the Gatby Autopilot Program and had access to Gatby's Terms of Service, Privacy Policy, and this Agency Authorization prior to consenting;
- Customer understands that Gatby acts solely as an agent and not as a REP or billing entity; and
- Customer may contact the Public Utility Commission of Texas at 1-888-782-8477 to verify REP authorization or to file a complaint regarding enrollment or service.



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Customer Signature

Customer Name: [Legal Name]

Signature (Electronic): [Digital Signature or Checkbox Consent Record]

Date & Time Stamp: [Auto-Generated Timestamp]

IP Address / Device ID: [Captured Automatically]

Location (if available): [Geo Coordinates or ZIP]